

Kids Count Performance Measurement Report April 1, 2020 to March 31, 2021

Objective	Indicator	Who Applied to	Time of Measure	Data Source	Obtained By	Performance Goal (Target or Benchmark)	Actual Results
Effectiveness							
Promote child healthy growth and development	% of children completing their immunizations by age 2	All children in the program reaching age 2	At age 2	Program tracking data (spreadsheet)	Program staff	72% (Health Authority target)	98%
	% of children receiving toothbrushes and fluoride toothpaste and/or receiving dental varnish treatment	All children in the program reaching age 2	At age 2	Program tracking data (spreadsheet)	Program staff	75%	100%
	% of subsequent births that are at are above 2500 grams at birth	All children born to parents participating in the program	At birth	Program tracking data (spreadsheet)	Program staff	75%	100%
Efficiency							
Maximize direct service hours*	% of hours of service that are direct*	All service hours*	Monthly	Program tracking data	Program staff	80%	85%
Service Access							
Maximize family access to other community supports and services	% of participants with multi-agency involvements	All parents receiving services for at least one month	Monthly (averaged over 12 months)	Program tracking data (spreadsheet)	Program Staff	60% of families will have multi-agency involvement	77%

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Feedback/Satisfaction							
Parents and caregivers will report being treated with respect and consideration	% of parents and caregivers reporting being treated with respect and consideration	All parents and caregivers in the program at the time that the survey	Annually	Satisfaction survey, question #10	Program Staff	95%	100%

Effectiveness: exceeded all targets

Efficiency: This includes direct service delivery hours that involve the client (such as client contact, travel to/from client contact or related meetings, supervision directly related to provision of service for the program area). Direct service hours do not include: professional development activities, agency general meetings, vacation time or sick time. We exceeded this target this year as there was less sick time which we believe was directly related to the health restrictions.

	Strategies/Activities/Tasks	Responsibility	Timeline
1.	Complete First Aid Training	FOW's + Clinical Supervisor	March 2021 Carried forward
2.	Attend 2 online Professional Development opportunities	FOWs + Clinical Supervisor	March 2021 Completed
3.	Research Interior Health Policies regarding indicators of healthy growth and development in children	Clinical Supervisor	March 2021 Incomplete
4.	Evaluate target percentages of children receiving fluoride dental varnish indicators and create new opportunities to ensure children are receiving dental varnish to meet targets or establish new indicators for dental health as defined by research	Clinical Supervisor	March 2021 Completed
5.	Evaluate efficiency and effectiveness of Kids Count Program data base to track participant stats and program data	Clinical Supervisor	March 2021 Ongoing

The pandemic directly impacted our capacity to complete some of the goals this year. The Clinical Coordinator was re-deployed by IHA to oversee the contract tracing program. Once the vaccines were available to administer the Coordinator was then re-deployed full-time and we do not have an expected date of return at this time.